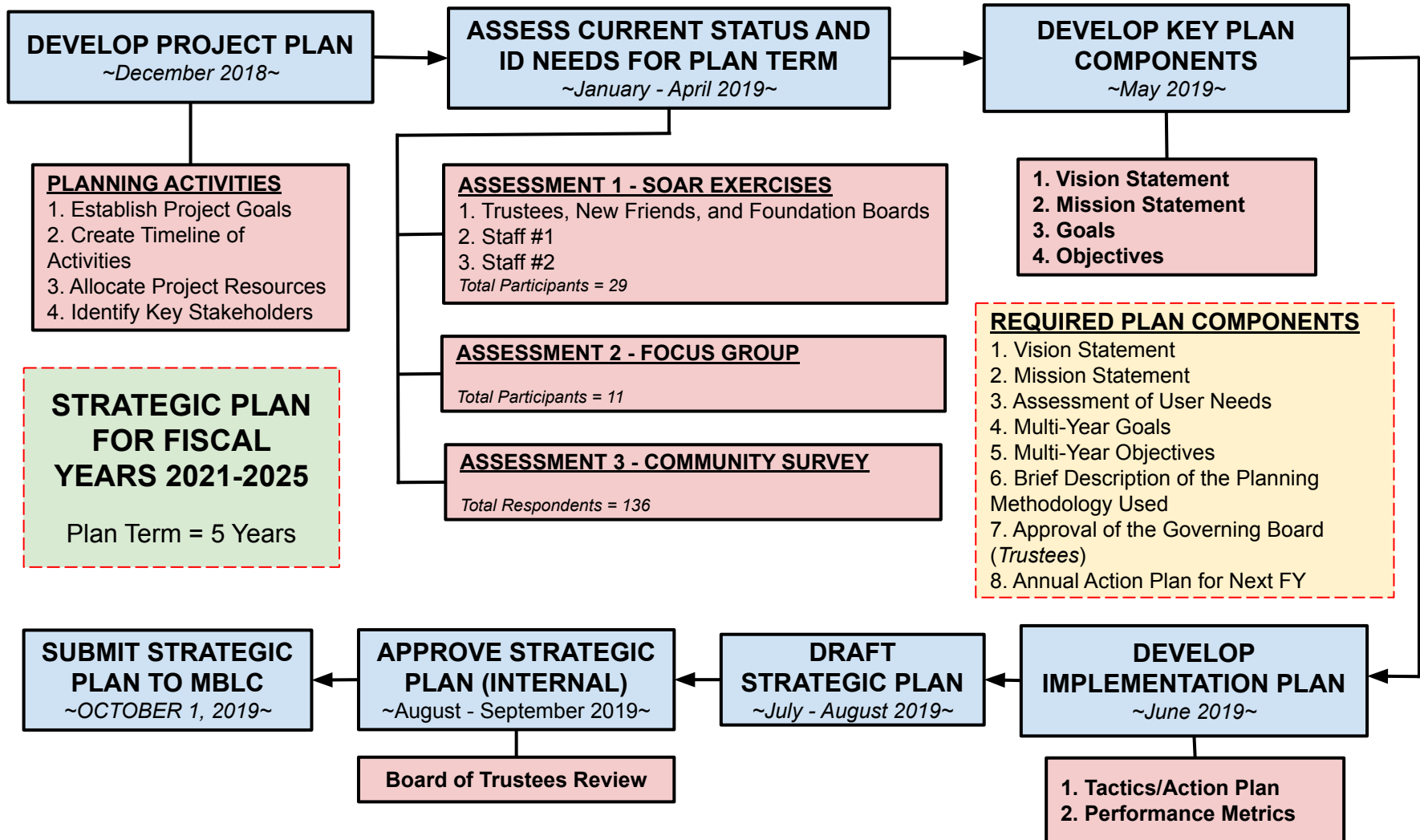


SAUGUS PUBLIC LIBRARY

STRATEGIC PLANNING PROJECT PROCESS FLOWCHART FOR 2018-2019



WHAT IS A SOAR EXERCISE?

A **SOAR** exercise is used to analyze current and future conditions that affect the Library and its ability to provide services it deems necessary. It identifies key **S**trengths, **O**pportunities, **A**spirations, and **R**esults.